

# Send Secure Payments with Closinglock

As the trusted payment solution provider for 300+ settlement companies, Closinglock has processed over \$200M for 15,000 homebuyers. Safeguard your largest investment from fraud with our secure and convenient payment solution.

## Security

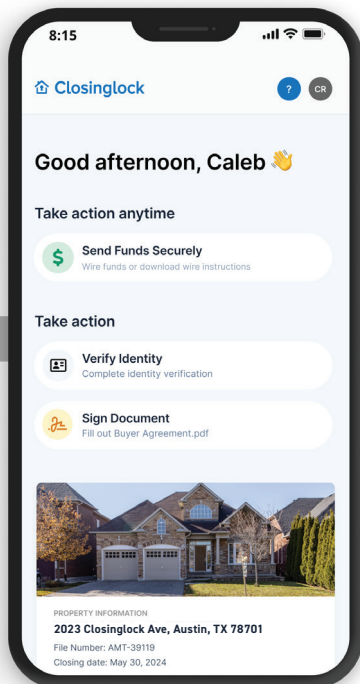
Closinglock's security-first platform exceeds industry standards for data protection, ensuring your personal information is always safe.

## Convenience

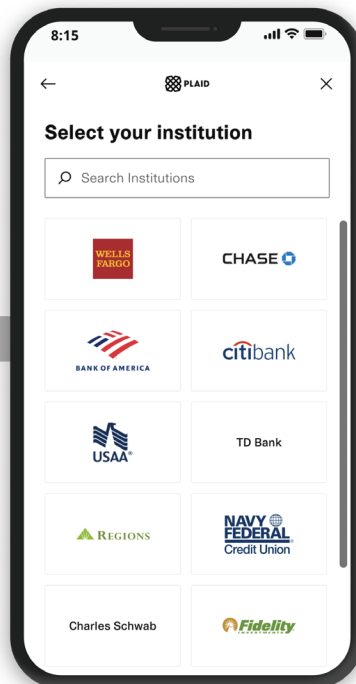
No need for a checkbook or trip to the bank, send secure payments on the go or from the comfort of your home.

## Peace of Mind

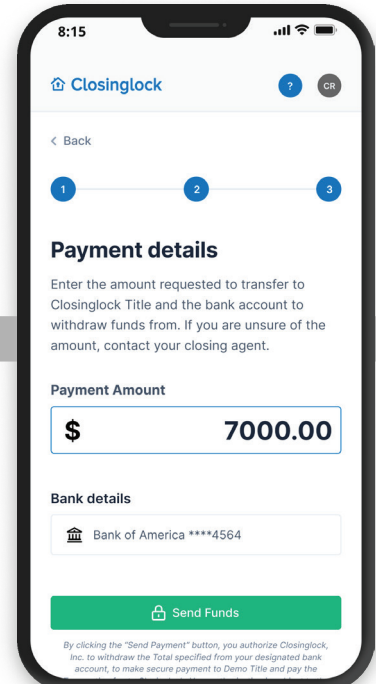
Purchase your home without the threat of fraud with Closinglock's secure, frictionless Good Funds payment solution.



Click the  
Send Funds tab



Link and add your  
bank account



Verify payment details  
and send!

# Frequently Asked Questions

## **Why should I use Closinglock to submit payments instead of working directly with my bank?**

With Closinglock's secure payments solution, you will enjoy peace of mind knowing your largest investment is secure and won't be derailed by phishing emails or clerical errors. Plus, you can easily transfer your earnest money deposit and cash-to-close payment from the comfort of your home, or on the go.

## **What is Plaid? Is it trusted with my banking credentials?**

Plaid is a secure bank linking solution that is trusted by 100M+ people across the world. It integrates with over 12,000 banks and credit unions to safely process payments directly from your bank account. Plaid is the same technology used by Venmo and CashApp to link users' accounts, which in combination with Closinglock's top-tier data encryption, ensures your personal account information is secure.

## **What is the transaction fee for? Who receives it?**

All payments are subject to a fee similar to the wire fee a bank would charge. This fee is paid to Closinglock and covers the liability and risk associated with transferring large sums.

## **Can I make payments from multiple bank accounts?**

Yes. After entering the payment amount, select the drop-down menu under the bank account section and choose "Add Bank Account" to submit a payment with a different bank account.

## **Why can't I make payments with my debit or credit card?**

Real estate transactions require compliance with "Good Funds" laws, which mandate that funds must be available and verified before a transaction can close. Credit and debit card payments do not meet these stringent requirements, as they can be reversed or delayed.